

## **Appendix E** E mail exchange between Applicant and Janet May 24<sup>th</sup> January 2022

On Monday, January 24, 2022, 8:36 am, Belinda Delaney wrote:

Good Morning Janet

I hope you had a good weekend.

We have applied for the tens for the 28th which is Friday.

This is for burns night which is a 3 course meal and a poem which is all very civilised.

I have arranged for a piper which will be lovely but a little loud he will literally play for 5 mins at around 8pm to pipe the haggis in and around 7 when guests arrive. He is coming today at around 2 pm to do a sound test. We want to see how it sounds if it's not too loud to pipe each guest in on arrival or just do it once everyone is there.

It would be nice to do it as each guest arrives swing as he his the same price to play twice or a couple of times.

Kind Regards

Belinda

On Mon, 24 Jan 2022 at 09:29, Janet May wrote:

Thanks

I will probably hear the sound check- I can hear the music and Sonny talking ha ha.

Janet

On Monday, January 24, 2022, 10:01 am, Belinda Delaney wrote:

Sorry,

I think the whole road can hear Sonny we need to get him a mussel ha ha

I just wanted to let you to know so you didn't jump out of your skin or are on an important a call (have a tea break) 😊

Many thanks

Belinda

On Mon, 24 Jan 2022 at 10:04, Janet May wrote:

I am on a call actually 13.30-14.30,

I will have headphones on and will turn it up

On Monday, January 24, 2022, 10:10 am, Belinda Delaney wrote:

Oh no !

He is coming approx pm so hopefully he will be in and out just a quick blast !

On Mon, 24 Jan 2022 at 15:20, Janet May wrote:

He was over an hour late ha ha!

On Monday, January 24, 2022, 4:29 pm, Belinda Delaney wrote:

You heard him then ? Ha ha

He had his days mixed up he thought it was tomorrow.

I think in view of how loud it is ( my ears are still ringing) he can just play once every one has arrived somewhere between 7-730 and then to pipe the haggis in.

Also I have realised why you could hear pump up the jam as only one of the speakers is on and it was obviously up louder so we will sort that out tomorrow and normal service will resume.

Have a lovely evening.

Kind Regards

Belinda

From: **Janet May**

Date: Mon, 24 Jan 2022 at 17:04

Subject: Re: Burns night

To: Belinda Delaney

Belinda,

Not complaining - just highlighting how clear it is when you just want a bit of background music. I can name most of the tunes you had on ha ha.

Bagpipes quite pleasant - no problems for when you want it as planned but you see how the noise carries - I heard it perfectly from the time I quoted -so not being awkward or anything.

After us talking I have to say that I believe you will do everything you can, but I am going to be honest and i am trying to help you here (you may not think or believe it now), I think it is going to be impossible to find a balance and not disturb residents that are around you (not just me). I may end up being the least of your problems. I do think you need to seriously consider this. You can take or leave this.

I just honestly think you will be not able to control it as hard as you try unless you stand guard every Friday and Sat. Then you are divided between keeping your customers happy and not disturbing people. If this has already been a concern for you then this isn't going to help.

All I am suggesting is think a bit more about it and at least consider what I have said. I know I have been the most demanding, rightly so being directly affected and able to prove it, but what about others, may be a step too far for some...?

I know it directly affects us and I have had my say but you may need to consider the bigger picture.

Please do not take this the wrong way. This has consumed my thoughts and made me worry all over again and I am just being honest with you ok.

Kind regards

Janet